

# Credit Rise

## 3DS Security Verification Guide

**Credit Rise** Upgraded to 3DS Verification



### Time Sensitivity

Verification is valid for only **5 minutes**.

If expired, please initiate payment again on merchant page.



### Security Upgrade

Upgraded to "Official Website Authorization" mode. No SMS code needed, preventing verification code interception risks.

## Step 01 - 02: Receive & Login

### 1 Receive Notification

After payment, if verification is triggered, you'll receive an SMS. Please verify the card last digits and amount.

P

#PASSTO

Your **Credit Rise** card (ending 1234) has a pending transaction: Amount: 5USD, Merchant: ALIPAY. Please verify on official website within 5 minutes. If not you, contact us immediately.

### 2 Login to User Center

Please visit the official website for authorization immediately. Verify the official URL and never click unknown links.

**Official Verification URL**

[www.creditrise.io](http://www.creditrise.io)

Official Verified

## Step 03 - 04: Action & Authorize

### 3 Click Confirmation Prompt

After entering user center, watch for transaction confirmation popup.

Click the popup **Confirm** button.

#### Transaction Verification



You have a pending transaction: Amount: 5 USD, Merchant: ALIPAY Shanghai CHN. (Valid for 5 minutes)

Ignore

Confirm

Alternative verification entry points:

Web: Check notification area above transactions.

Mobile: Check notification area above transactions.

Click transaction verification to view pending content, then click

**Confirm**

button.



Transaction Verification: Click to verify pending transaction

Pending transaction:

Amount: 5USD

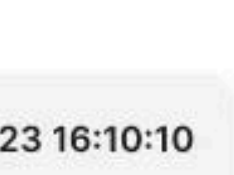
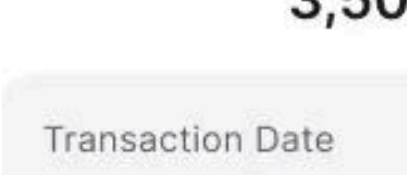
Merchant: ALIPAY Shanghai CHN

Valid for: 5 minutes

Confirm

Cancel

### 4 Verify Details & Submit



#### Transaction authorization



**3,500 USD**

Transaction Date 2024-07-23 16:10:10

Merchant Online Retailer Ltd.

Card Holder Name J\*\*\*\* L\*\*

Card Number \*\*\*\* \* 1234

If you do not recognize this transaction, please call +852 1234 5678.

Approve

Reject

Please verify these three key details:

- ✓ Amount matches your payment
- ✓ Merchant name is correct
- ✓ Click 'Approve' if correct

## FAQ

#### Q1: Why didn't I receive SMS code?

To prevent interception, we've upgraded to 3DS verification. No SMS code needed - just login to our website and click 'Confirm'.

#### Q2: What if I miss the 5-minute window?

For security, expired requests are automatically invalidated. Please initiate payment again on the merchant page for a new request.

#### Q3: Where can I see pending transactions?

Desktop: Check the notification area above transaction records. Mobile: Check notification area on homepage above transactions.

#### Q4: Approve button not working?

Please check your network connection. If still not working, try logging in to user center again.



### Security Reminder

Credit Rise will never ask for your password over the phone.

Verification only occurs in our encrypted website. Verify official URL to protect your funds.