

Credit Rise

3DS Security Verification Guide

Credit Rise Upgraded to 3DS Verification

⌚ Time Sensitivity

Verification is valid for only **5 minutes**.

If expired, please initiate payment again on merchant page.

🛡️ Security Upgrade

Upgraded to "Official Website Authorization" mode. No SMS code needed, preventing verification code interception risks.

Step 01 - 02: Receive & Login

1 Receive Notification

After payment, if verification is triggered, you'll receive an SMS. Please verify the card last digits and amount.

P #PASSTO

Your **Credit Rise** card (ending 1234) has a pending transaction: Amount: 5USD, Merchant: ALIPAY Shanghai CHN. Please verify on official website within 5 minutes. If not you, contact us immediately.

2 Login to User Center

Please visit the official website for authorization immediately. Verify the official URL and never click unknown links.

Official Verification URL

www.creditrise.io

Official Verified

Step 03 - 04: Action & Authorize

3 Click Confirmation Prompt

After entering user center, watch for transaction confirmation popup.

Click the popup **Confirm** button.

Transaction Verification

X

You have a pending transaction: Amount: 5 USD, Merchant: ALIPAY Shanghai CHN. (Valid for 5 minutes)

Ignore

Confirm

4 Verify Details & Submit

KEY SOLUTION VENTURE LIMITED

MasterCard SecureCode

Transaction Authorization



3,500 USD

Transaction Date 2024-07-23 16:10:10

Merchant Online Retailer Ltd.

Card Holder Name J**** L**

Card Number **** * **** 1234

If you do not recognize this transaction, please call +852 1234 5678.

Approve

Reject

Please verify these three key details:

✓ Amount matches your payment

✓ Merchant name is correct

✓ Click 'Approve' if correct

FAQ

Q1: Why didn't I receive SMS code?

To prevent interception, we've upgraded to 3DS verification. No SMS code needed - just login to our website and click 'Confirm'.

Q2: What if I miss the 5-minute window?

For security, expired requests are automatically invalidated. Please initiate payment again on the merchant page for a new request.

Q3: Where can I see pending transactions?

Desktop: Check the notification area above transaction records. Mobile: Check notification area on homepage above transactions.

Q4: Approve button not working?

Please check your network connection. If still not working, try logging in to user center again.



Security Reminder

Credit Rise will never ask for your password over the phone. Verification only occurs in our encrypted website. Verify official URL to protect your funds.